

A Guide to Business Current Account **Fees**



Ulster Bank

TOMORROW BEGINS TODAY

This brochure tells you about:

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Keeping you informed

Interest

We may change the interest rates for our accounts from time to time in accordance with the terms and conditions for your account. Changes to our standard interest rates will be displayed in our branches, and will be advised by notice in the national press. Any published notice will appear in the following newspapers:

- The News Letter
- The Belfast Telegraph
- The Irish News

Changes to our Base Rate are published in the above newspapers and are displayed in our branches.

To find our latest interest rates you can also ask our branch staff, call our Customer Service Centre on **0345 366 5592 (Relay UK 18001 0345 366 5592)** or visit our website at **ulsterbank.co.uk**

Fees and charges

We will give you at least 60 days written notice of any increase in our fees and charges.

For further information on your Business Current Account, please contact your branch or Relationship Manager, or visit our website at **ulsterbank.co.uk**

Terms and Conditions apply for all products referred to within this brochure, details of which can be requested at branch/business centre.

1. Free banking start-up and switcher offers

New businesses (Start-ups) – if you’ve started a business within the last 12 months with a projected or existing annual turnover not exceeding £1 million and open a Business Current Account, we’ll give you 24 months of free banking*.

Established businesses (Switchers) – if you are an established business with an annual turnover of up to £2 million and switch your bank account from another provider to us using the full Current Account Switch Service, we’ll give you 24 months of free banking* from the date the switch is completed.

At the end of the 24-month start-up or switcher free banking period, you’ll start to incur fees for your everyday transactions at the rates listed in the Transaction Fees section of this leaflet.

*Free banking on everyday transactions with no account maintenance fee. Details of the transactions covered by the offer can be found in the *Transaction Fees* section of this leaflet. Other charges such as those for unarranged overdrafts, Bankline, international payments and any additional services are not part of the free banking offer. Fees for unarranged overdrafts are set out below. We will notify you of the applicable fees for Bankline, international payments and any additional services before we provide you with those services. Subject to the terms and conditions of the account, we’ll always give you at least 60 days’ notice of any changes to the transaction fees that will apply to your account before you start to incur charges.

2. Services you don’t pay for

- Management Time – if you want to discuss your business and its financial requirements with your Relationship Manager, we will not charge you for the time we spend with you.
- Statements – all regular bank statements you receive monthly/quarterly.

3. Overdraft Arrangement Fees

Overdrafts are available on your Business Current Account. You may overdraw your account only if you have first arranged this with your Relationship Manager.

An arrangement fee is applied to all overdrafts and agreed with your Relationship Manager. This will be detailed in your overdraft facility letter. For further details on overdraft charges please see Section 5.

4. Interest payable on agreed overdrafts

The interest rate applicable to your overdraft is agreed between you and your Relationship Manager and will be specified in your overdraft facility letter. For further details on overdraft charges please see Section 5.

In instances where a customer has an overdraft and simultaneously maintains a credit balance current account, the Bank may agree to set-off the debit and credit balances for interest purposes. In such cases set-off interest will be charged at a minimum of 1% per annum on the lesser of the debit or credit balances. Set-off interest is in addition to overdraft interest which will apply if there is a net debit balance.

5. Unarranged borrowing – interest and charges

Interest

We encourage our business customers to agree an overdraft limit in advance of any borrowing in order to avoid unnecessary excess charges. If you have not contacted us to arrange an overdraft limit in advance and there is not enough money in your account, we may not allow you to withdraw money. You will also pay a higher rate of interest on the unarranged amount. Any amount overdrawn in excess of your arranged limit will be charged at an unarranged overdraft rate (currently at 17% p.a).

Charges

Paid Referral Fee		
Why is it charged?	When is it charged?	Charge
As a result of any item we choose to pay which creates an unarranged overdraft.	This charge will be applied 21 days after the end of the charging period.	£15 (we will not charge more than £270 in any quarterly charging period).

Unpaid Item Fee		
Why is it charged?	When is it charged?	Charge
When you go overdrawn beyond the agreed overdraft amount, we may return your cheques unpaid, or be unable to pay a standing order or Direct Debit or future dated internet payment.	This charge will be applied 21 days after the end of the charging period.	£10 for each item unpaid (we will not charge you more than £300 in any quarterly charging period).

6. Calculation Periods for fees and debit interest

We will send you two separate pre-advice; one showing details of your account fees, the other showing any debit interest which will be applied to your account. These will be issued at least 14 days in advance of being applied to your account.

Quarterly Charging Period for fees	Date fees are deducted from the account
20 May 2023 – 18 August 2023	8 September 2023
19 August 2023 – 17 November 2023	8 December 2023
18 November 2023 – 16 February 2024	8 March 2024
17 February 2024 – 17 May 2024	7 June 2024
18 May 2024 – 16 August 2024	6 September 2024

Quarterly Charging Period for Debit Interest	Date debit interest is deducted from the account
22 May 2023 – 20 August 2023	8 September 2023
21 August 2023 – 19 November 2023	8 December 2023
20 November 2023 – 18 February 2024	8 March 2024
19 February 2024 – 19 May 2024	7 June 2024
20 May 2024 – 18 August 2024	6 September 2024

7. Transaction Fees (also referred to as service charges)

Transaction and Account Maintenance fees are payable on all Business Current Accounts.

Fee description	Description of what's included in a pre-advice	Amount
Account Maintenance	Account Maintenance Charge/Fixed Fee	£8 per quarter
Automated Debit	Other Automated Debit BACS Direct Debit	43p each
Automated Lodgement	Automated Credit	43p each
Manual Debit*	Cheques and Other Debits	58p each
Manual Lodgement	Manual Lodgement includes cash or cheque deposits at either a branch counter or Post Office® counter	58p each
Cash Exchanged	Cash Exchanged at branches and Post Office counters	£1.15 per £100
Notes For Notes	Cash Exchanged	£1.15 per £100

Cash Lodged	Cash paid in at branches and Post Office counters Fast Cash Paid In Cash Centre Cash In – Notes Cash Centre Cash In – Sealed	70p per £100
Cash Paid out	Cash Out at Branches** Cash Centre Cash Out	70p per £100
Cheques Lodged	Cheques paid in at Post Office counters, at our branches, at our Cash/ Voucher Processing Centres or via Mobile Banking***	40p each
Cheque	Cheques and Other Debits	58p each
Standing order	Standing order Debits	58p each
Coin Handling	Cash Paid in at Branches Cash Centre Cash in – Coin	70p per £100

*Manual Debit includes cash withdrawals via cheque or debit card at a branch counter and cash withdrawals using a debit card at a Post Office counter.

**Cash Out charge includes cashing cheques written by you. Cash out charge includes cash withdrawals via cheque or debit card at a branch counter (including cashing cheques written by you) and cash withdrawals using a debit card at a Post Office counter.

***Separate fees will be applied to each cheque deposited via Mobile Banking. For example the cost of depositing two cheques via Mobile Banking is two x £0.40 which equates to £0.80. These fees will be reflected in your pre-advice under the Cheques Paid in Centrally narrative.

8. Charges for additional services

Payments

Obtaining a bank draft (£Stg)	£15
Obtaining a special cheque clearance	£13

Others

Administration fee (exceptional work*)	£35 per hour
Bank report for audit purposes	Min Charge £22.50 plus VAT
Cheque retrieval (over 10 cheques)	£1 per cheque
Cheques (telephone request on fate)	£5
Credit established – set up	£10
Duplicate statements	£10 per request
Night safe facilities per wallet	£20 per half year
Safe keeping – envelope**	£30 per annum plus VAT
Safe keeping – box parcel**	£90 per annum plus VAT
Safe keeping – access fee**	£10
Status and other confidential enquiries	£10 plus VAT

For full details on fees and charges for our international services please refer to the relevant **Schedule of Services – Payment and International Banking Charges** or talk to your Relationship Manager.

* To assist you in the management and/or interpretation of banking records for any legal, regulatory and/or personal requirements you may have. The fee will be agreed with you before work commences.

** New items of safekeeping will not be accepted into branches. This service is for existing customers only.

9. Glossary of terms

p.a.	Per annum (per year).
Business Current Account	This is an account used by business customers for business purposes.

To find out more:



Call into your local branch



ulsterbank.co.uk/business

Ulster Bank, a business name of National Westminster Bank Plc (“NatWest”), registered in England and Wales (Registered Number 929027). Registered Office: 250 Bishopsgate, London EC2M 4AA. Authorised by the Prudential Regulation Authority and regulated by the Financial Conduct Authority and the Prudential Regulation Authority. NatWest is entered on the Financial Services Register (Registration Number 121878).